

Company Statement concerning COVID-19 – Updated 24th March

Following the Governments recent announcement yesterday evening, Halls will now be operating as per the following. The Directors will monitor and adapt as circumstances and Government policy dictate and want to reassure you that we are taking the current Coronavirus outbreak very seriously to ensure that the risk to our clients, customers and staff is minimised.

1. All Halls offices are CLOSED to the public until further notice; however, all offices are contactable via telephone or email.
2. Staff will be working remotely where possible and core business activities will continue as normal, we ask our clients to bear with us in these difficult times as there may be slight delays.
3. All public auctions have been postponed and we will continue to follow Government advice and update as and when possible.
4. Our team will still be carrying out valuations by email and answering queries by phone and email only.
5. Our marketing and call/enquiry management systems will be maintained to ensure that we continue to work as effectively as possible, limiting the potential disruption to the marketing of our clients' properties.
6. We will ensure that a member of staff will always be available to talk to you and continue to progress sales which have been agreed.
7. We will do our utmost to ensure that we continue to offer an unrivalled service to our clients and customers.

As always, please feel free to make contact with our office Staff, Managers and Directors to discuss your queries or concerns.

We thank you for your patience and understanding in these challenging times.